

Age:

There are no age restrictions. However this is subject to the teachers' discretion.

Equality:

Zaarangi admits students of any race, colour, national and ethnic origin. We do not discriminate on the basis of race, sex, colour or national origin in our educational, admission and financial aid policies or programs.

Enrolment Procedure:

Students may enrol at any time during the year, preferably before the start of a term. The application form can be obtained at our institution or by registering on Zaarangi.com. The form must be filled out correctly and submitted in person or via email. For students under 18, a parent or guardian's signature is required.

Payment Information:

The course fee must be paid in full AND in advance for the number of classes held during every month (see term calendar). There is also an option to pay for the complete term in advance. We accept payments by Cash only.

Late Payment:

Zaarangi reserves the right to suspend or terminate instruction for students who do not meet their financial obligations by the deadlines.

Results of Music Examination, Assessments and/or Competition:

There are no refunds or credits for fees paid for music examinations, assessments and/or competitions, or for tuition paid for lessons that may include preparation for music examinations, assessments and/or competitions where any party deems the results of said music examinations, assessments and/or competitions unsatisfactory. Zaarangi accepts no responsibility for results students achieve on music examinations, assessments and/or competitions. Students and/or parents are encouraged to fully discuss the requirements and expectations of music examinations, assessments and/or competitions with their instructor in advance of submitting an application.

Attendance

All students who receive music instruction at the Institution are expected to make reasonable progress and are expected to attend every lesson.

Progress:

Average progress is usually about one grade per year. However the definition of reasonable progress will be arrived at in consultation with the appropriate instrumental/vocal teacher. Some students may make greater progress than others. Some students will make slower progress but will clearly be trying hard. Students are expected to practice for a reasonable amount of time, to follow appropriate schemes of work and respond to targets set by the teacher. Assessment takes place at the end of each lesson. Where a teacher feels that insufficient progress is being made he/she will contact parents setting out the concerns and inviting comments. Teachers will write an annual progress report for parents which will be sent out towards the end of the school year.

Photo / Video Release Policy:

By registering for lessons and/or classes, or by attending any Zaarangi event, parents and students, and other adults accompanying the students, grant permission for photographs and recordings of him/herself – or of his or her child – to be used by Zaarangi for publicity purposes. These photographs will not be distributed, sold, or used beyond Zaarangi's promotional or in-school curriculum and professional development activities.

Tardiness:

Students are expected to attend and be punctual to all lessons, classes, and rehearsals. Students who are routinely late, unprepared, or demonstrate inappropriate behaviour may have their registration cancelled. Students who are late for a lesson cannot be guaranteed their lesson time.

Class Changes and Cancellation:

Zaarangi reserves the right to change instructors or formats, or cancel classes due to unforeseen reasons. In the event a class is cancelled, you will be notified and given the opportunity to attend the next class.

Substitute Instructors:

All of the instructors at Zaarangi are active professional musicians currently performing. Although our teachers try their best to avoid possible conflicts, the school does not guarantee that teachers will not miss any lesson. A qualified substitute teacher will be provided if an instructor is ill or otherwise unable to attend a lesson/class. If a substitute teacher cannot be arranged, the class will be rearranged at a mutually convenient time.

Child Safety:

To ensure the child's safety, please be sure to pick the child up promptly after lesson/class. Children waiting in the Zaarangi lobby before and/or after their lesson/class are NOT supervised. Children are under supervision during their instruction time only. Neither teachers nor administrative staff is responsible for supervising children outside of teaching time.

Special Needs:

If you or your child has any special needs, please contact the office. Zaarangi is committed to accommodating differences so that the arts are accessible to all.

Injures:

Parents, legal guardians of minor students and adult students waive the right to any legal action for any injury sustained on school property resulting from normal lesson activity or any other activity conducted by the students before, during or after lesson time.

Personal Property:

The Institution does not assume any responsibility for personal property (including, but not limited to clothing, cameras, mobile phones, purses, wallets, vehicles, etc.) lost, damaged or left unattended on school premises, in common areas and the parking area.

Suspension of Students:

The Institution reserves the right to suspend students for non-payment of tuition or inappropriate conduct.